

## **Complaint to the Accreditor or State and Contact Information**

If students at NOBTS and Leavell College are unable to reach an agreement through the complaint processes outlined in the [student handbook](#), then the student may use the following information to submit a complaint to the institution's accreditation agency or the Louisiana Board of Regents.

### Association of Schools/COC

Through the Southern Association of Schools/COC, students may file complaints against NOBTS and Leavell College regarding the violation of Principles of Accreditation, the Core Requirements, and Policies or Procedures. In order to file a complaint, students should review the [Complaints Against Sacsoc Or Its Accredited Institutions Policy Statement](#).

The contact information for SACS/COC is listed below:

The Southern Association of Colleges and Schools/COC  
1866 Southern Lane Decatur, GA 30033-4097  
Phone: 404-679-4500  
<http://www.sacscoc.org>

### Louisiana Board of Regents

#### NC-SARA

The Seminary's online students are validated by the NC-SARA reciprocity agreement (National Council for State Authorization Reciprocity Agreements). Students living outside Louisiana may file a complaint with the Louisiana Board of Regents if they have already completed the school's formal complaint process. Students should review the Board of Regents [Louisiana SARA Student Complaint Process](#) document and complete the [Louisiana SARA Student Complaint Form](#).

The contact information for the Louisiana Board of Regents is listed below:

Louisiana Board of Regents  
Physical Address: 1201 N. Third St., Suite 6-200, Baton Rouge, LA 70802  
Mailing Address: P.O. Box 3677, Baton Rouge, LA 70821-3677  
Phone: (225) 342-4253  
Fax: 225-342-9318 or 6926  
<https://regents.la.gov/>